

AREA SCORECARD FQ3 2017-18

1 Background

- 1.1 This paper presents the Area Report and Scorecard for Financial Quarter 3 2017-18 (October-December 2017).
- 1.2 The Report and supporting Scorecard incorporate the requested developments and performance measures. Some measures are presented for the first time this financial year and as a result full commentary may not be available for FQ3 but this will be built upon going forward. Additional measures that provide further information on Council performance regarding Waste and Community Councils respectively have also been included.
- 1.3 Two options of the Oban, Lorn and The Isles Scorecard are presented for discussion and decision. A decision is requested as to whether a Scorecard is required at Area Committee meetings, and if so which option. (Appendix 3)
- Option 1 provides the headline information
 - Option 2 includes graph information

Going forward if a Scorecard is to be presented at Area Committee meetings then this style of Scorecard will be the only option available in Pyramid. However, both options are currently available in Pyramid. From here each performance indicator can be viewed and drilled down for further information if required.

- 1.4 A short key to symbols / layout is attached. (Appendix 1).

2 Recommendations

- 2.1 It is recommended that the Area Committee notes the performance presented on the Scorecard and supporting commentary where available.
- 2.2 The Area Committee are asked to consider and decide if a Scorecard is to be presented at Area Committee meetings, and if so Option 1 or Option 2.
- 2.3 The Area Committee are asked to consider and decide whether Scorecard Option 1 or 2 is preferred when accessing Pyramid.
- 2.3 The Area Committee are asked to note that work is ongoing and to respond to Sonya Thomas with requests or comments regarding the layout and format of the Report and Scorecard.

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Appendix 1: Key to symbols
Appendix 2: Word Report in pdf format
Appendix 3: Scorecard Options